



# **IDAHO HEALTH DATA EXCHANGE: COLLABORATING TO SHAPE THE FUTURE OF HEALTH INFORMATION DATA EXCHANGE**

The use of an electronic health information exchange (HIE) allows healthcare providers the opportunity to share and access vital clinical data and records across electronic health record (EHR) platforms. An HIE helps to drive clinical decision making at the point of care, helping providers to avoid readmissions and medication errors, decrease duplicate testing, and improve diagnoses (Agency for Healthcare Research and Quality, 2019). Idaho Health Data Exchange's (IHDE) vision is to be the trusted partner for health information exchange across our region, and we have made it our mission to lead the collaboration in the healthcare community to improve patient care.

To date, IHDE's ever-growing participant list encompasses nearly two hundred (200) healthcare organizations across the State of Idaho, including hospitals, labs, and over eight hundred (800) individual clinic sites. Spanning across multiple EHR platforms, these connections have made IHDE the gateway for secure access to more than two hundred and ninety-nine (299) million clinical transactions, allowing participants the ability to provide superior care coordination.

[IHDE recently surveyed](#) nearly five thousand (5000) Idaho Public Health Stakeholders and found that nearly ninety (90) percent of participants reported IHDE improved their knowledge of vital patient history. In addition, eighty-six (86) percent of participants stated using IHDE increased workflow efficiencies, while seventy (70) percent reported reductions in test duplication. IHDE continues to

make these results possible by providing our participants secure and appropriate access to office notes, radiology reports, and images.

Along with reported satisfaction, IHDE survey respondents shared a need for added functionality. Approximately sixty (60) percent of respondents stated that Immunization Records are needed. Forty-six (46) percent of respondents agreed Pharmacy Transactions, and Prescription Drug Monitoring Program information is vitally important to improving patient care and coordination. IHDE will use this data and future survey data to determine how we can best serve Idaho Public Health Stakeholders. This feedback is critical, and it allows IHDE to address the needs of the healthcare community by exploring solutions that allow us to safely and securely gather and share pertinent clinical data.

Idaho Health Data Exchange exists to serve the public, and we want to continue to hear from you! In addition to our Stakeholder Satisfaction Survey's, we will be hosting [Community Engagement Meetings](#) across the State of Idaho. They will be held September 9<sup>th</sup> through 13<sup>th</sup>, 2019. Please join us and tell us what we can do to provide the healthcare tools you need for improved patient care and coordination.

#### References:

Agency for Healthcare Research and Quality. Communication Between Clinicians. (January 2019). *Patient Safety Network*. doi:10.1037/e579412012-001